

# The 7th Summit - Lean Thinking in Manufacturing and Services

10 - 12 May 2011 | Melbourne Convention and Exhibition Centre

<b>TUESDAY, 10 MAY 2011</b>	
0900	<b>Welcome and Opening Remarks</b> <i>Peter Walsh, Lean Enterprise Australia</i>
	<b>Plenary Session</b>
0915	<b>From Parking Meters to Aged Care Services: Applying Lean Thinking to Local Government</b> <i>Mark Stoermer, Director Corporate Business &amp; Denise Bennett, Lean Program Manager City of Melbourne</i>
1000	<b>Keynote Address</b> (by satellite) <i>James Womack, Lean Enterprise Institute, USA</i>
1100	<b>Networking Break</b>
	<b>Plenary Session</b>
1130	<b>The Lean Thinking Journey at Vistaprint</b> <i>Gareth Brown, Operations Manager, Vistaprint</i>
1215	<b>Realising Savings Through Improvement in Healthcare</b> <i>Allan Cumming, Counties Manukau District Health Board, NZ</i>
1300	<b>Lunch</b>
1400	<b>Concurrent Learning Session 1</b>
A	<b>People, Process &amp; Purpose: Let's Focus on the People</b> <i>Tony McNaughton, Senior Advisor, Lean Enterprise Australia</i>
B	<b>Visual Management in Service</b> <i>Michael Fromberg, Head of Sales Optimisation (nabLean) Business Banking, National Australia Bank</i>
C	<b>Standard Work for Leaders</b> <i>Seamus Power</i>
1500	<b>Networking Break</b>
	<b>Plenary Joint Session with Redesigning Healthcare Summit</b>
1530	<b>Measuring Improvement in Performance</b> <i>Orest Fiume, Lean Accounting Institute USA</i>
1615	<b>University of Michigan Quality Systems</b> <i>Jack Billi, University of Michigan, USA</i>
1700	<b>Panel Discussion</b>
1715	<b>Close</b>
1730	Networking Reception

## Concurrent Learning Sessions

A highlight of the program in 2011 is a comprehensive and diverse selection of Learning Sessions, designed to both build the skills of the lean practitioner and the lean leader. These sessions bring together experienced lean specialists from a range of backgrounds and technical expertise. The most difficult thing will be choosing which to attend!

These sessions will provide delegates with the opportunity to attend practical sessions where a smaller group environment will promote interaction and applied learning in specific areas of Lean Thinking.

Participants will have the opportunity to ask questions about how the information can relate to their own work environments and receive advice in a collegial and supportive setting.

# 2011 LEA SUMMIT AGENDA

## WEDNESDAY, 11 MAY 2011

	<b>Plenary Session</b>
0800	<b>Changing Times – Changing Decisions Ex-CEO of a Manufacturing Company</b> <i>Seamus Power, Deloitte Touche Tohmatsu Ltd (ex Managing Director, Autoliv Australia)</i>
0845	<b>Lean Thinking at Fisher &amp; Paykel Healthcare NZ</b> <i>Desh Edirisuriya, Operations Manager, Fisher &amp; Paykel Healthcare NZ</i>
0930	<b>Implementing Lean Thinking at Fonterra</b> <i>Francois Joubert, General Manager Operations, Fonterra</i>
1015	<b>Networking Break</b>
	<b>Plenary Session</b>
1045	<b>Lean and the CFO</b> <i>Orest Fiume, Lean Accounting Institute, USA</i>
1130	<b>Concurrent Learning Session 2</b>
A	<b>Lean Design for Products &amp; Processes</b> <i>Gary Stewart, Lean Design Australia</i>
B	<b>Planning Lean Consistency over Multiple Sites</b> <i>Paul Bochniak, National CI Manager, Amcor Fibre Packaging</i>
1230	<b>Lunch and Storyboards</b> (Authors to present at their storyboards)
1330	<b>Concurrent Learning Session 3</b>
A	<b>Lead as if you Have No Power</b> <i>Jack Billi, University of Michigan, USA</i>
B	<b>'Qanda' with Orest Fuime</b> <i>Orest Fiume, Lean Accounting Institute, USA</i>
C	<b>Daily Stand-Up meetings: Successful Implementation</b> <i>Geerten Lengkeek, Operational Excellence Manager, ANZ, Fonterra</i>
1425	<b>Concurrent Learning Session 4</b>
A	<b>Visual Management in Service</b> <i>Michael Fromberg, Head of Sales Optimisation (nabLean) Business Banking, National Australia Bank</i>
B	<b>Lean Design for Products &amp; Processes</b> <i>Gary Stewart, Lean Design Australia</i>
C	<b>Planning Lean Consistency over Multiple Sites</b> <i>Paul Bochniak, National CI Manager, Amcor Fibre Packaging</i>
1525	<b>Afternoon Tea</b>
	<b>Interactive Session</b>
1545	<b>Lean Manufacturing and Service Panel</b>
1620	<b>Poster Awards</b> <i>Orest Fiume, Lean Accounting Institute USA</i>
1625	<b>Inaugural 'Lean in Financial Service Sector' Award</b> <i>Peter Walsh, Lean Enterprise Australia</i>
1630	<b>Close of 7th Summit</b>

## PARTICIPANTS CAN ALSO REGISTER FOR ONE OF THE EXTRA FULL DAY EVENTS ON MAY 12

<b>Workshop 1:</b>	A New Way of Accounting for Lean	<i>Orest Fiume, Lean Accounting Institute, USA</i>
<b>Workshop 2:</b>	Introduction to Lean Thinking	<i>Tony McNaughton, Senior Advisor, LEA</i>
<b>Workshop 3:</b>	Lean Improvement in the Office	<i>Alister Lee, Faculty Member, LEA</i>
<b>Workshop 4:</b>	eVSM (Electronic Value Stream Mapping)	<i>Dilesh Patel, Developer of the Software</i>
<b>Site Tour 1:</b>	Vistaprint and Cadbury	
<b>Site Tour 2:</b>	Toyota Boshoku and To be Advised	