

# LEAN THINKING & PRACTICE

## 2018 Australasian Summit

29 May – 1 June 2018  
Sofitel Melbourne on Collins  
Melbourne, Victoria

[www.lean.org.au](http://www.lean.org.au)

leanenterprise  
AUSTRALIA  
INSPIRE. LEARN. NETWORK.



### Lean Thinking & Practice Preliminary Program – May 2018

**TUESDAY 29 MAY** Lean 101 Full Day Workshop and Real Estate.Com Site Visit

**WEDNESDAY 30 MAY**

**0900 - 1050**

**Plenary Session A**

**0900 - 0935**

Welcome & Opening Address - Reflections of a Lean Leader and Learner

**Susan O'Neill, CEO, Southern Adelaide Health Network, SA & Board member, Lean Enterprise Australia**

**0935 – 1015**

Moving People Around to Unlock the Financial Benefits of Lean

**Jean Cunningham, Coach, ex CFO, author and Academy of Lean Enterprise Institute, USA**

**1015 – 1030**

**Table Discussion & Q & A**

**1030 – 1100**

**MORNING TEA**

**1100 – 1300**

**Plenary Session B**

**1100 – 1245**

**Australian Case Studies – Cross Sector**

**Paul McMahon, CEO, Porter Davis, Brad Byrnes, Chief Operating Officer, Parkes Shire Council, Valerie Runyan, Chair Australasia Lean HE Network, Macquarie University and Jane Evans, Director Corporate Services and Performance Excellence, Eastern Health**

**1245 – 1300**

**Panel Discussion**

**1300 – 1400**

**LUNCH**

**1400 – 1530**

**Concurrent Sessions – Learning Labs**

**1400 – 1530**

**Learning Labs – Session 1**

Daily Management Systems  
**Denise Bennett, Continuous Improvement Practitioner and Coach, Lean Enterprise Australia & Dr. Daniel Murphy, Professor of Pediatrics, Stanford University, USA**

**Learning Labs – Session 1**

Strategy & Hoshin  
**Doug Rickarby, Managing Director, Gemba Guides**

**Learning Labs – Session 1**

Five Key Financial Outcomes from Lean Thinking  
**Jean Cunningham, Coach, ex CFO, Author and Academy of Lean Enterprise Institute, USA**

**Learning Labs – Session 1**

Coaching Skills  
**Karl Ohaus, Partner at Lean Transformation Group & Faculty Member Lean Enterprise Institute, USA**

**1530 – 1545**

**AFTERNOON TEA**

**1545 – 1730**

**Plenary Session C**

**1545 – 1630**

Leading and Practicing Lean in Healthcare

**Dr. Daniel Murphy, Professor of Pediatrics (Cardiology), Medical Director Ambulatory Services, Acting Medical Director G-I Services, Stanford School of Medicine, Stanford University, USA**

**1630 – 1730**

**Debate**

**1730**

**Welcome Reception**

## THURSDAY 31 MAY

0830 – 1030	<b>Plenary Session D</b>		
0830 – 0915	Finding and Creating Better Ways of Working - How the Agile Movement Stole the Business Limelight in 2001, and What the Return to Lean Looks Like for 2020. <b>Nigel Dalton, CIO, REA Group, Australia</b>		
0915 – 1000	Building Capability for Sustainable Improvement <b>Doug Rickarby, CEO Gemba Guides, Australia</b>		
1000 – 1010	Q & A		
1010 – 1040	MORNING TEA		
1040 – 1220	<b>Plenary Session E</b>		
1040 – 1125	Solving the Right Problems <b>Karl Ohaus, Partner at Lean Transformation Group &amp; Faculty Member Lean Enterprise Institute, USA</b>		
1125 – 1210	Lean for the Circular Economy <b>Laura Mottola, CEO of Lean Mining Institute, Toronto, Canada</b>		
1210– 1220	Q & A		
1220 – 1320	LUNCH		
1320 – 1450	<b>Concurrent Sessions – Stories of Improvement</b>		
1320 – 1350	Stories from the Workplace - Mining <b>Anthony Tarsilli, Minset</b>	Stories from the Workplace - Science <b>Ben Vanzino, Geoscience Australia</b>	Improvement Systems – Deep Customer Insights <b>Peter Grierson, REA Group</b>
1350 - 1420	Stories from the Workplace - Energy <b>Alex Hunter, Jemena</b>	Stories from the Workplace – Fintech <b>Anna Ross, Tic Toc</b>	Improvement Systems – Lean Tools – Tips & Traps <b>Alister Lee, LEA</b>
1420 - 1450	Stories from the Workplace – Manufacturing <b>Betsy Kuo, Sealed Air</b>	Stories from the Workplace – Government <b>Cameron Grant &amp; Des Heagney, ATO</b>	Improvement Systems – Using Automation & A1 <b>Tudor Maxwell</b>
1450 – 1515	AFTERNOON TEA		
1515 – 1630	<b>Plenary Session F</b>		
1515 – 1545	Why Now? Why Australia? <b>Innes Willox, CEO, Australian Industry Group, Australia</b>		
1545 – 1630	Lean Changes People’s Lives <b>Jean Cunningham, Coach, ex CFO, author and Academy of Lean Enterprise Institute, USA</b>		
1630	Closing Remarks & Summit Close		

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### FRIDAY 1 JUNE

#### POST SUMMIT WORKSHOPS AND SITE VISIT – HALF DAY OPTIONS

0900 - 1600

<p><b>Calculating Financial Outcomes of Lean Action</b> <i>Jean Cunningham</i></p> <p>&amp;</p> <p><b>Using 5S as the Basis for Process Improvement</b> <i>Jean Cunningham</i></p>	<p><b>Daily Operating Systems</b> <i>Denise Bennett</i></p>	<p><b>TWI Kata Simulation</b> <i>Ben Chopping</i></p>	<p><b>Lean Tools: The Practical Piece to Healthcare Improvement</b> <i>Melissa Lewis &amp; Jonaelle Lucas</i></p>	<p><b>Coaching Skills</b> <i>Karl Ohaus</i></p>	<p><b>Site Visit</b> St. Vincent's Hospital</p>
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