

LEAN THINKING & PRACTICE

2018 Australasian Summit

29 May – 1 June 2018
Sofitel Melbourne on Collins
Melbourne, Victoria

www.lean.org.au

leanenterprise
AUSTRALIA
INSPIRE. LEARN. NETWORK.



Lean Thinking & Practice Preliminary Program – May 2018

TUESDAY 29 MAY Lean 101 Full Day Workshop and Half Day Real Estate.Com Site Visit

WEDNESDAY 30 MAY

0900 - 1050	Plenary Session A – Putting the Pieces Together			Chairperson: Alister Lee, <i>CEO Lean Enterprise Australia</i>
0900 - 0935	Welcome & Opening Address – Reflections of a Lean Leader and Learner <i>Susan O'Neill, CEO, Southern Adelaide Health Network, SA & Board member, Lean Enterprise Australia & Director Australasian Lean Healthcare Network</i>			
0935 – 1015	Moving People Around to Unlock the Financial Benefits of Lean <i>Jean Cunningham, Coach, ex CFO, Author and Academy of Lean Enterprise Institute, USA</i>			
1015 – 1030	Table Discussion and Q & A			
1030 – 1100	MORNING TEA			
1100 – 1300	Plenary Session B			Chairperson: Denise Bennett, <i>Lean Coach and Practitioner, ALHN and LEA</i>
1100 – 1245	Australian Case Studies – Cross Sector <i>Adrian Hondros, CEO, Porter Davis, Brad Byrnes, Chief Operating Officer, Parkes Shire Council, Valerie Runyan, Chair Australasia Lean HE Network, Macquarie University and Jane Evans, Director Corporate Services and Performance Excellence, Eastern Health</i>			
1245 – 1300	Panel Discussion			
1300 – 1400	LUNCH			
1400 – 1530	Concurrent Sessions – Learning Labs			
1400 – 1530	Learning Labs – Session 1 Daily Management Systems <i>Denise Bennett, Continuous Improvement Practitioner and Coach, Lean Enterprise Australia & Dr. Daniel Murphy, Professor of Pediatrics, Stanford University, USA</i>	Learning Labs – Session 1 Strategy & Hoshin <i>Doug Rickarby, Managing Director, Gemba Guides</i>	Learning Labs – Session 1 Five Key Financial Outcomes from Lean Thinking <i>Jean Cunningham, Coach, ex CFO, Author and Academy of Lean Enterprise Institute, USA</i>	Learning Labs – Session 1 Coaching Skills for Lean Leaders <i>Karl Ohaus Partner at Lean Transformation Group & Faculty Member Lean Enterprise Institute, USA</i>
1530 – 1545	AFTERNOON TEA			
1545 – 1730	Plenary Session C			Chairperson: Denise Bennett, <i>Lean Coach and Practitioner, ALHN and LEA</i>
1545 – 1630	Leading and Practicing Lean in Healthcare <i>Dr. Daniel Murphy, Professor of Pediatrics (Cardiology), Medical Director Ambulatory Services, Acting Medical Director G-I Services, Stanford School of Medicine, Stanford University, USA</i>			
1630 – 1730	The Great Lean Debate – We Should Be Transforming Leaders Not Enterprises Team Transform Leaders - <i>Brad Byrnes, Parkes Shire Council, Daniel Murphy, Stanford University, Laura Mottola, Lean Mining Institute. Team Transform Enterprises – Melissa Lewis, Southern Adelaide Local Health Network, Nigel Dalton, REA Group & Alister Lee, Lean Enterprise Australia</i>			Moderator: David Ben Tovim
1730	Welcome Reception			

THURSDAY 31 MAY

0830 – 1030	Plenary Session D		
0830 – 0915	Finding and Creating Better Ways of Working - How the Agile Movement Stole the Business Limelight in 2001, and What the Return to Lean Looks Like for 2020. Nigel Dalton, CIO, REA Group, Australia		
0915 – 1000	Building Capability for Sustainable Improvement Doug Rickarby, CEO Gemba Guides, Australia		
1000 – 1010	Q & A		
1010 – 1040	MORNING TEA		
1040 – 1220	Plenary Session E		
1040 – 1125	Solving the Right Problems Karl Ohaus, Partner at Lean Transformation Group & Faculty Member Lean Enterprise Institute, USA		
1125 – 1210	Lean for the Circular Economy Laura Mottola, CEO of Lean Mining Institute, Toronto, Canada		
1210– 1220	Q & A		
1220 – 1320	LUNCH		
1320 – 1450	Concurrent Sessions – Stories of Improvement		
1320 – 1350	Stories from the Workplace - Mining Anthony Tarsilli, Minset	Stories from the Workplace - Science Ben Vanzino, Geoscience Australia	Improvement Systems – Deep Customer Insights Peter Grierson, REA Group
1350 - 1420	Stories from the Workplace - Energy Alex Hunter, Jemena	Stories from the Workplace – Fintech Anna Ross, Tic Toc	Improvement Systems – Lean Tools – Tips & Traps Alister Lee, LEA
1420 - 1450	Stories from the Workplace – Manufacturing Betsy Kuo, Sealed Air	Stories from the Workplace – Government Cameron Grant & Des Heagney, ATO	Improvement Systems – Automation & A1 in Service Value Streams Tudor Maxwell
1450 – 1515	AFTERNOON TEA		
1515 – 1630	Plenary Session F		
1515 – 1545	Why Now? Why Australia? Innes Willox, CEO, Australian Industry Group, Australia		
1545 – 1630	Lean Changes People’s Lives Jean Cunningham, Coach, ex CFO, author and Academy of Lean Enterprise Institute, USA		
1630	Closing Remarks & Summit Close		

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FRIDAY 1 JUNE

POST SUMMIT WORKSHOPS AND SITE VISIT – HALF DAY OPTIONS

0830 - 1600

0830 – 1200

Calculating Financial Outcomes of Lean Action

Jean Cunningham, *Coach, ex CFO, Author and Academy of Lean Enterprise Institute, USA*

&

1230 – 1600

Using 5S as the Basis for Process Improvement

Jean Cunningham, *Coach, ex CFO, Author and Academy of Lean Enterprise Institute, USA*

1230 – 1600

Daily Operating Systems
Denise Bennett, *Lean Coach and Practitioner, ALHN & LEA*

1230 – 1600

TWI Kata Simulation
Ben Chopping, *TWI Institute Australia & Visual Workplace Australasia*

1230 – 1600

Lean Tools: The Practical Piece to Healthcare Improvement
Melissa Lewis, *Improvement Facilitator, Southern Adelaide Local Health Network* & Jonaelle Lucas, *Director, Process Excellence at Mater Health Services*

0830 – 1200

Coaching Skills
Karl Ohaus, *Partner at Lean Transformation Group & Faculty Member Lean Enterprise Institute, USA*

0830 – 1200

Site Visit
St. Vincent's Hospital