

Lean in: Australia

TUESDAY NOVEMBER 19: PRE-SUMMIT

9:00am – 4:00pm	Workshop 1: Introduction to Lean Thinking and Practice with Alister Lee, Lean Coach, Lean Enterprise Australia
9:00am – 4:00pm	Workshop 2: Improvement Event with Orange Sky Laundry and Oriol Cuatrecasas, Director, Lean Institute of Spain

WEDNESDAY NOVEMBER 20: SUMMIT DAY ONE

9:00am – 10:25am	OPENING SESSION
9:00am	Lean-In Australia Nigel Dalton , Chief Inventor, REA Group, Chairman of the Board, Lean Enterprise Australia
9:20am	Lean In the Teens John Shook , Chairman, Lean Global Network joins Nigel Dalton
9:50am	Lean People of Australia: Lean with Heart Melissa Lewis , Lean Practitioner, Southern Adelaide Local Health Network, SA

10.25am Morning Tea

10:55am – 12:45pm	CONCURRENT SESSION: CROSS SECTOR LEARNING PRESENTATIONS, PANEL AND FACILLITATED DISCUSSION
10:55am	A. Manufacturing and Healthcare <ul style="list-style-type: none"> Dyno Nobel Moranbah's Every Day Improvement Program Dallas Cauchi, Business Excellence Manager, Dyno Nobel Moranbah The Virtual Gemba Allan Cumming, Dunedin Hospital, New Zealand Using W.H.A.D.I.L.T. to Engage and Empower Front Line Staff Lauren Lawlor, Associate Director Quality Planning and Innovation – Performance Excellence and Pharmacy Services Eastern Health Finding Room at the Inn Kerrie Allon, Acting Improvement Coach and Paul Bretz, Director of Obstetrics and Gynaecology, Mater Mothers Hospital
10:55am	B. Government and Digital <ul style="list-style-type: none"> City of Greater Geelong: Business Improvement Journey Alistair Miller, Manager, Organisational Safety & Improvement, People and Organisation Development, City of Greater Geelong Innovating Leadership from the Bottom Up Zuben Rustomjee, A/NZ Leader, Continuous Improvement, IBM Services Planning Goes Digital Katherine Walker, Business Support Coordinator, City of Knox
10:55am	C. Service and Mining <ul style="list-style-type: none"> Applying Lean, Six Sigma & constraints to a Construction Materials Supply Chain Network in Australia Tom Macbeth, National Business Improvement Manager, Aggregates, Holcim Australia GEN U Improvement Story Learnings from the Lean Journey at Santos Glenn Passfield and Stuart Pinkney, Lean Business Partners, Santos Uplifting Capability at the NDIA (National Disability Insurance Agency) Rohan McDonald, Continuous Improvement Expert, Process Design, National Disability Insurance Agency

12:45pm Lunch

1:45pm – 3:55pm	LEAN IN ACTION: INTERACTIVE SESSION
1:45pm	Lean In Action: Orange Sky Live Improvement Workshop Part 1 With the Orange Sky Team , Oriol Cuatrecasas , President, Lean Institute Spain, Nigel Dalton , Chief Inventor, REA Group, Chairman of the Board, Lean Enterprise Australia, Denise Bennett and Alister Lee , Lean Coaches, Lean Enterprise Australia
3:55pm	Break
3:55pm – 5:30pm	LEAN PARTNERSHIPS: LEAN GLOBAL NETWORK AND THE SINGAPORE INSTITUTE OF TECHNOLOGY
3:55pm	Introduction to the Partnership and the Team John Shook , Chairman, Lean Global Network
4:05pm	Lean Thinking at Singapore Institute of Technology Arthur Poh Heo Tat , Director, Innovation, Resource & Policy Division, Singapore Institute of Technology, Singapore
4:30pm	Lean Transformation and Its Impact on Patient Flow Management at Echocardiography Laboratory, National Heart Centre Singapore Siau-Chien Chiong , Cardiac Laboratory Head of Department, National Heart Centre of Singapore
4:50pm	Enabling Singapore's Healthcare Industry Transformation through Teaching Lean Thinking in the Nursing Curriculum Genedine Lim , Associate Professor (Health and Social Sciences), Singapore Institute of Technology, Singapore
5:10pm	Panel Discussion
5:30pm	Networking Over Drinks
6:45pm	Close of Day One
THURSDAY NOVEMBER 21: SUMMIT DAY TWO	
7:15am – 8:15am	Lean Mining Institute Breakfast with Laura Mottola , Founder, Lean Mining Institute
8:30am – 10:45am	PLENARY SESSION
8:30am	Lean 2020 - Getting Clearer Vision John Shook , Chairman, Lean Global Network
9:30am	The Australian Jishuken Experiment: Jurlique, Branach and Tuff Tonneaus Facilitated by Robert Bruce , Lean Coach, Lean Enterprise Australia
10:15am	An Australian Story of Improvement The Licensing and Regulation Department (LRD) Improvement Journey Kristina Mitreska Malihi , Program Manager, Public Support Services Department, Victoria Police
10:45am	Morning Tea
11:15am – 1:00pm	LEAN IN ACTION: INTERACTIVE SESSION
11.15am	Lean In Action: Orange Sky Live Improvement Workshop Part 2 With the Orange Sky Team , Oriol Cuatrecasas , President, Lean Institute Spain, Nigel Dalton , Chief Inventor, REA Group, Chairman of the Board, Lean Enterprise Australia, Denise Bennett and Alister Lee , Lean Coaches, Lean Enterprise Australia
1:00pm	Lunch
2:00pm – 3:15pm	CONCURRENT LEARNING LABS
	<ul style="list-style-type: none"> Lean Service in Cafes, Restaurant and Hotels - What a Great Idea! Lean-In Digital
3:15pm	Break
3:40pm – 4:35pm	CLOSING SESSION
3:40pm	Six Chairs Reflections, Insights and Challenges from Six Lean Thinkers and Practitioners
4:35pm	Closing Comments
4:40pm	Close

FRIDAY NOVEMBER 22: POST SUMMIT

Site Visits

8:00am-11:30am	Gemba Visit: Gemba Walk in Manufacturing and Service with John Shook (Tuff Tonneaus and City of Knox)
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Workshops

8:30am – 12:00pm	Workshop 3: Kata with Oriol Cuatrecasas , Director, Lean Institute of Spain
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1:30pm – 5:00pm	Workshop 4: Better Problem Solving with John Shook , Chairman, LGN and Denise Bennett , Lean Coach, LEA
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1:30pm – 5:00pm	Workshop 5 : Strategy Deployment with Doug Rickarby , Principal Guide at Gemba Guides
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