

This event is an opportunity for a range of “learn by doing” activities and with this we are offering a selection of workshops and site visits to provide the time for more focused small group learning on a range of topics.

We are honoured to have world class facilitators delivering these learning opportunities but with numbers limited please register early to ensure your place.

WORKSHOPS & SITE VISITS

Tuesday 19 November, 2019

9.00am – 4.00pm: LEAN 101 Workshop

Facilitated by Alister Lee, Lean Coach, Lean Enterprise Australia

What are the key concepts and insights that make Lean thinking a powerful mindset for improvement? There are some counterintuitive concepts that will challenge the way you currently think about both the technical and social aspects. This course is designed to introduce you to these concepts in a fun and practical way. It will help you to get the most out of the diverse range of topics at the Summit.

9.00am – 4.00pm: Orange Sky Improvement Event

Facilitated by Oriol Cuatrecasas, Director, Lean Institute, Spain and Nigel Dalton, Chairman of the Board, LEA, and Chief Inventor, REA Group

Orange Sky Australia is a not-for-profit organisation that provides a platform for every day Australians to connect through a regular laundry and shower service. As part of this year's Lean Summit, Orange Sky will participate in a series of live improvement workshops, guided by Oriol Cuatrecasas, Lean Coach from Spain.

In this pre-summit improvement event, participants will be invited to learn about the work that Orange Sky do and the three proposed streams of improvement that will be the focus at the summit. Participants will participate in collection of current state data using lean diagnostic techniques. With a learn-by-doing approach, the scope of each stream will be honed and clear activities will be developed for the improvement sessions held during the summit. This workshop is ideal for Lean practitioners wanting to enhance their skills in the problem identification skills for opening an A3 or apply Lean Thinking and Practice to a unique not for profit business.

Friday 22 November, 2019 – SOLD OUT

8.00am – 11.30am: Gemba Visit

Tuff Tonneaus and City of Knox

Gemba Guest: John Shook, Chairman, Lean Global Network

Learning about Lean Thinking and practice is best done in the Gemba and there is no better person to learn from than John Shook, Lean teacher and Lean Global Network leader.

Join John in Gemba to visit Tuff Tonneaus and the City of Knox, two very different organisations at different stages of their lean journeys. Explore how Lean Thinking is applied differently in manufacturing and service sectors.

This visit is limited to 16 people so register early to ensure you can be part of this learning event.

8.30am – 12.00pm: Workshop

KATA

Facilitated by Oriol Cuatrecasas, Director, Lean Institute, Spain

This workshop will introduce participants to the concept of Kata, which means applying the same routines that athletes or musicians use to develop new skills and new habits. Kata is a way of getting things that we didn't know how to get.

Through gamification, participants will learn the four step process of Kata as they apply both to improvement and coaching. This four step process follows the PDCA scientific model in a very practical way and will help leaders and improvement practitioners strengthen improvement habits as part of daily work.

1.30pm – 5.00pm: Workshop

Better Problem Solving

Facilitated by John Shook, Chairman, Lean Global Network and Denise Bennett, Lean Coach, Lean Enterprise Australia

As a Lean Thinker, you have worked hard on developing your capability to solve problems, but does your organisation have a clear and effective way of dealing with small, medium and large problems in the organisation? This workshop will introduce participants to the four types of problems defined by Art Smalley and explore a process for effectively moving problems faster from identification to close.

1.30pm – 5.00pm: Workshop

Strategy Deployment

Facilitated by Doug Rickarby, Principal Guide, Gemba Guides

In Lean organisations, we define our key purpose and goals, our True North for Customers and Stakeholders. We try to engage the hearts and minds of our members and have everyone contributing to increasing value and reducing waste with a "line of sight" that connects everyone's activity and improvement efforts towards those goals.

This workshop will focus on a dynamic and engaging mechanism of deploying strategy via KPI Tree's, where relevant, linked and actionable activities and gap closing efforts can be developed through each level of the organisation. The workshop will have participants experience the building KPI tree examples based on a business model that everyone can relate to and around everyday life. Suitable for Leaders who are trying to practically increase engagement levels or for Lean Specialists looking to advise on how to take their Lean program to the next level.